



## **GENERAL INFORMATION**

### **POLICIES AND PROCEDURES**

#### **NEWSPAPER OBITUARIES OR NOTICES:**

We will be glad to assist you with the obituary for local or other papers. However, we cannot be responsible for mistakes the newspapers can or may make. If a mistake is made, the newspaper will usually run a corrected notice at no additional charge.

#### **FUNERAL COST INFORMATION:**

At the conclusion of the arrangement session, you will be provided with a copy of the funeral service purchase agreement that you have signed. This will show the cost of the services and casket, and other items you have asked us to purchase for you. Payment of goods and services must be secured the day before services are performed. There are no exceptions to this policy. Payment can be handled in several methods. Cash or check payment, verifiable insurance assignment, or bankcards (American Express, Discover, M.C., & VISA) are acceptable. CremationOne does not provide for any type of time payment plan; therefore, all charges must be taken care of by one or more of these options. The Social Security Surviving Spouse Death Benefit may not be used as security of payment.

Please remember we are here to serve you, your family, and your friends. Please ask us for any help or questions that you may have during this time or after the service. We appreciate the trust and confidence you have placed with **CremationOne**.

### **SOCIAL SECURITY INFORMATION**

Survivor benefits and/or the lump sum death benefits may be payable on the record of the deceased person. The Social Security Administration can help determine if benefits are payable.

The SSA offer teleclaims service for filing applications by telephone. You can do this by calling 1-800-772-1213. Basic information will be asked at that time and an appointment will be scheduled for the application to be completed by telephone.

The lump sum death payment may be paid ONLY to persons in one of the following situations in the following priority.

1. THE SURVIVING SPOUSE OF THE DECEASED WHO WAS LIVING WITH HIM/HER IN THE SAME HOUSEHOLD AT THE TIME OF DEATH.
2. A CHILD OF THE DECEASED WHO IS UNDER THE AGE OF EIGHTEEN (18) OR WHO IS DISABLED AT THE TIME OF DEATH.

**TELECLAIMS 1-800-772-1213**



### GENERAL PRICE LIST

(Prices Effective April 1, 2014, subject to change without notice)

The goods and services shown on these pages are those we can provide to our customers. You may choose only those items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

#### SERVICES OF THE FUNERAL DIRECTOR AND STAFF:

The fee for our services will be added to the total cost of funeral arrangements you select.

(This fee is already included in our charges for direct cremation, immediate burials, and forwarding of receiving remains). The fee includes the following:

- ◆ Personnel available 24 hours a day, 365 days a year to respond to initial call
- ◆ Arrangement Conference
- ◆ Coordinating service plans with cemetery, crematory, and/or other parties involved in the final disposition of the deceased
- ◆ Clerical assistance in the completion of various permits and forms associated with a funeral
- ◆ Also covers overhead, including facility maintenance, equipment and inventory costs, insurance and administration expenses, and governmental compliance . . . . . \$ 1,305

#### PREPARATION:

Embalming . . . . .	\$750
Other preparation of an embalmed human remains (cosmetology including hairdressing, dressing, & casketing) . . . . .	\$200
Additional charges for embalming of human remains that have been part of the skin and/or bone donor program . . . . .	\$150
Special care for autopsied cases . . . . .	\$125

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.



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**CREMATIONONE** recommends that unembalmed human remains be placed in a casket and request that the casket remain closed. No viewing, except privately by the immediate family within the first 24 hours for identification purposes, will be allowed.

- **CREMATIONONE** requires that unembalmed human remains be placed in our refrigeration facility.  
Daily refrigeration charge . . . . . \$150
- Handling and care of unembalmed human remains for direct cremation, immediate burial, or casketing . . . . . \$125
- Dressing of unembalmed human remains . . . . . \$150

**USE OF FACILITIES AND STAFF**

Use of Facilities and Staff for Viewing at <b>CREMATIONONE</b> (4 hours) (*After 1 day, each additional hour will be \$100.00 per hour)	\$395
Use of Facilities and Staff Services for Visitation, same day as service	\$195
Use of Facilities and Staff for Funeral Ceremony in <b>CREMATIONONE</b> Chapel	\$695
Use of Facilities and Staff for Memorial Service in <b>CREMATIONONE</b> Chapel	\$695
Use of Equipment and Staff for Funeral Service held at church, temple, or other facility of your choice	\$895
Overtime charge for use of Equipment and Staff for service conducted on Sunday or Holiday	\$495
Use of Facilities and Staff for Rosary/Wake service in <b>CREMATIONONE</b> Chapel	\$195
Use of Equipment and Staff for services held in the <b>CREMATIONONE</b> Chapel, Church, temple or other facility at night (after 3:00 p.m.)	\$495
Use of Equipment and Staff for Visitation at church, Home or other facility	\$495
Use of Staff for Memorial Service in a church or other facility	\$495
Use of Facilities for ID Viewing (30 Minutes for Immediate Family ONLY) <b>Autopsy and Donor bodies Not Allowed for ID View</b>	\$175

**TRANSPORTATION**

Transfer of Remains to the Funeral Home (Within 50 Mile Radius)	\$425.00
Funeral Vehicle (Hearse) (Within 50 Mile Radius).	Included
<i>(Note: Mileage beyond the 50 mile radius will be charges at the rate of \$3.00 per mile)</i>	
Flower or service vehicle to acquire necessary certificates & permits (Within 50 Mile Radius)	225.00
<i>(Note: Mileage beyond the 50-mile radius will be charged at the rate of \$3.00 per mile)</i>	
Second Removal for Medical Examiner transfer, autopsy, trip to a common carrier or, transfer to Crematory (within 50 mile radius)	225.00

**MEMORIAL PACKAGES**

<b>Premier:</b>	<b>Deluxe:</b>	<b>Standard:</b>
Memorial Record Book \$225.00	Memorial Record Book \$115.00	Memorial Record Book \$45.00
Acknowledgment Cards \$75.00 per 50	Acknowledgment Cards \$20.00 per 50	Acknowledgment Cards \$20.00 per 50
Memorial Folders \$100.00 per 100	Memorial Folders \$65.00 per 100	Memorial Folders \$35.00 per 100
<b>TOTAL - \$400.00</b>	<b>TOTAL \$200.00</b>	<b>TOTAL \$100.00</b>



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**FORWARDING REMAINS TO ANOTHER FUNERAL HOME** **Not Applicable**

**THESE SERVICES ARE NOT OFFERED**

**RECEIVING OF REMAINS FROM ANOTHER FUNERAL HOME** **Not Applicable**

**THESE SERVICES ARE NOT OFFERED**

**IMMEDIATE BURIAL** **Not Applicable**

**THESE SERVICES ARE NOT OFFERED**

**DIRECT CREMATION** **\$925-8,420**

**Our charge for direct cremation includes:**

Services of the funeral director and staff including a proportionate share of overhead costs.

Removal of remains, refrigeration and handling of remains, service vehicle to acquire necessary permits & certificates.

**CREMATORY FEE IS AN ADDITIONAL CHARGE.**

**NOTE:** If you want to arrange a direct cremation, you may use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without covering). An alternative container must be made of a material to properly convey the remains to the place of cremation.

1. Direct Cremation with container provided by purchaser	<b>\$ 925</b>
2. Direct Cremation with corrugated cremation container	<b>\$ 1,100</b>
3. Direct Cremation with Kinsey with Ivory Crepe Interior	<b>\$ 1,820</b>
4. Direct Cremation with Denton, Cardboard with Rosetan Crepe Interior	<b>\$ 2,120</b>
5. Direct Cremation with Norfolk, Laminated Pine with Ivory Crepe Interior	<b>\$ 2,320</b>
6. Direct Cremation with Longley, Laminated Cherry with Blue Crepe Interior	<b>\$ 2,520</b>
7. Direct Cremation with Cameron, Poplar Veneer with Rosetan Crepe Interior	<b>\$ 2,620</b>
8. Direct Cremation with Whitmire II, Poplar veneer with Rosetan Crepe Interior	<b>\$ 3,320</b>
9. Direct Cremation with casket from our funeral home (in addition to cost of casket)	<b>\$ 925</b>



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**SERVICE RELATED MERCHANDISE**

Prayer Cards - (per 100) . . . . .	\$50
Crucifix (each) . . . . .	\$35
Rosary Beads (each) . . . . .	\$15
Veteran's Flag Display Case . . . . .	\$140-255
Video Tributes. . . . .	\$200 and up
Casket Head Panels . . . . .	\$150

**CLOTHING**

Men's Underclothing (underwear, tee shirt, and socks) . . . . .	\$25.00
Ladies Underclothing (underwear, slip, and hosiery) . . . . .	\$25.00

**CASH ADVANCE ITEMS**

The charges for the items listed below are good faith estimates and the actual charge for the item may be higher or lower than the price provided. These items may be provided by various companies. All charges are estimated and subject to change in amount based on selection and /or price increases. A written statement of the actual charges shall be provided upon request.

	<b>Estimated Price Ranges</b>
Crematory Fee	\$195
Crematory fee for family present for cremation	\$295
Crematory fee for oversize cremation	\$395
Flowers . . . . .	\$5 to 5,000
Obituary Charges (Average notice in Houston Chronicle per day) . . . . .	\$500-750
Clergy Honorarium . . . . .	\$150 to 250
Musicians or Singers . . . . .	\$75 to 125
VFW (Veterans of Foreign Wars) Honorarium . . . . .	\$100 to 150
Limousine . . . . .	\$350 to 500
Insurance Processing Fee (American Capital Funding)	5%

**Certified Copies** (Fees are set by the State of Texas, the current rate is \$21.00 for 1<sup>st</sup> copy and \$4.00 for each additional copy) To Be Determined

**You may direct complaints to the Texas Funeral Service Commission, PO Box 12217 Capitol Station Austin, TX 78711 (888) 667-4881**



CASKET PRICE LIST (Prices Effective April 1, 2014, subject to change without notice)

**HARDWOOD**

Senator	Solid Cherry	Ivory Velvet Interior	\$7,495
Executive	Solid Mahogany	Almond Velvet Interior	\$6,295
Carmen	Solid Maple	Almond Velvet Interior	\$4,295
Gateway	Solid Cherry	Ivory Velvet Interior	\$3,995
Potomac	Solid Cherry	Pink Velvet Interior	\$3,595
Ashford	Solid Ash	Silver Velvet Interior	\$3,595
Sovereign	Solid Pecan	Ivory Velvet Interior	\$3,595
Oakwood	Solid Oak	Rosetan Crepe Interior	\$3,495
Heritage	Solid Birch	Rosetan Crepe Interior	\$3,395
Ashland	Solid Ash	Rosetan Crepe Interior	\$3,395
Last Supper	Solid Poplar	Rosetan Crepe Interior	\$3,295
Provincial	Solid Poplar	Rosetan Crepe Interior	\$3,295
Harris	Solid Poplar	Bamboo Weave Interior	\$2,895

**VENEER**

Whitmire II	Poplar Veneer	Rosetan Crepe Interior	\$2,395
Cameron	Poplar Veneer	Rosetan Crepe Interior	\$1,695

**NOTE** *Hardwood and veneer caskets are non-gasketed.*

**SPECIALITY OVERSIZE CASKETS**

28" Galaxy #34	Cloth Covered Fiberboard	Ivory Crepe Interior	\$1,595
33" Galaxy #40	Cloth Covered Fiberboard	Ivory Crepe Interior	\$1,695
28" Provincial Grande #40	Solid Poplar	Rosetan Crepe Interior	\$3,595

**CREMATION CASKETS & CONTAINERS**

Kinsey Steel	Corelite	Ivory Crepe Interior	\$ 895
Denton Aruba Bronze	Cardboard	Rosetan Crepe Interior	\$1,195
Norfolk	Laminated Pine	Ivory Crepe Interior	\$1,395
Longley	Laminated Cherry	Blue Crepe Interior	\$1,595

**ALTERNATIVE CONTAINERS**

Corrugated Cremation Container			\$ 175
Rental Casket (includes insert)	Solid Oak	Rosetan Crepe Interior	\$1,195